



ISLINGTON

Executive Member for Environment and Transport - Annual Performance Presentation

E&R Scrutiny Committee

5th September 2019



Fuel Poverty

- Cutting energy costs for 3,200 vulnerable households (2015-2019) by installing low-cost energy-saving measures through our '**Energy Doctor in the Home**' service
- Saving nearly 25 tonnes of CO₂e annually through the **Warmth on Prescription Scheme**
- **Angelic Energy** now has 6,900 individual meter points on supply and consistently outperforms the Big Six energy suppliers on standard variable, cheapest fixed direct debit and pre-pay tariffs
- 55% of Angelic customers are Islington residents
- It now offers 100% renewable electricity and the £140 Warm Home Discount for those on pension credit

Seasonal Health Interventions Network - SHINE

- In the last year, SHINE clients achieved **estimated cost savings of over £207k** through 8,560 interventions covering Energy Doctor home visits, Warm Home Discount referrals and fuel debt relief
 - Over the last three years, **SHINE funding has tripled** to expand across all London Boroughs. SHINE London is funded by EDF and GLA.
 - **Energy Advice contracts** in place with Camden and Hackney
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Energy Services

- **Bunhill District Heat Network** – continues to provide cheaper energy to 800 homes
- **Smart Energy Networks** - Launched the Green Smart Community Integrated Energy Systems (GreenSCIES) project with nine partners including London South Bank University and TfL
- **Solar Together London** – a group buying scheme which led to the installation of 27 new solar PV arrays totalling 55 kWp, and saving an estimated 16 tonnes of CO₂ a year
- **Energising Small Business fund** - to date, funding has been awarded to 11 applicants, delivering annual savings of 19 tonnes of CO₂ and an average saving to businesses of nearly £500 a year.
- **Monitoring and targeting** – identified around 1,000 tonnes of CO₂ savings in schools, libraries and depots through our Monitoring and Targeting programme in 2019
- Visited almost 60 organizations as part of **Green Light North London** energy efficiency project
- Worked with the **Archway Zero Emissions Network**, delivering energy audits to 11 organisations.
- **Islington Community Energy Fund** - helped a local housing cooperative to install solar PV panels, convert all communal lighting to LED, install electric vehicle charge points and battery storage. To date, 31 projects funded and which will save approximately 121 tonnes of CO₂ per annum.

Air Quality

- The new Islington **Air Quality Strategy and Action plan 2019-2023** has now been consulted on and is due to be presented to Executive for adoption in October
- We are leading on the 16-borough **Healthy Streets Every Day** project to encourage street scape improvements, traffic regulations, car free events etc
- We are expanding **school's pollution monitoring** to nurseries
- Begun **auditing schools** for air quality and making associated recommendations
- Delivered several **air quality projects focused at businesses**; Clean air villages, Zero Emissions Networks and a Business Low Emission Neighbourhood in Archway
- Due to relaunch an **anti-idling campaign** in Islington and across London to give a consistent message
- Planned introduction of **Highbury Fields Barbecue bylaw** to support and enforce marked barbecue area and set-times to be recommended for adoption by September Council.
- Working towards **banning lorries (HGVs) from driving through residential roads** and making the Council's vehicle fleet as environmentally friendly as possible.

- Public consultation on new draft Islington **Transport Strategy** taking place August-September 2019. Final scheduled to be recommended for adoption by Executive in November
- Transformation of five dangerous junctions/one-way systems: **Archway** completed June 2017; **Highbury Corner** construction to complete in September 2019; **Old Street** construction commenced in November 2018; design work to make **Kings Cross and Nag's Head** safer for pedestrians and cyclists underway
- Procurement of design team for 'Iconic Gateway' at **Old Street Roundabout** to commence in September
- Major public realm improvements planned for **Central Street**, starting with King Square shopping precinct
- Public space transformation at **Clerkenwell Green** to go ahead once full funding secured
- Public consultation on **Finsbury Park to Highbury Fields cycleway** took place over the summer
- Proposals being developed for: Old Street Clerkenwell Road Healthy Street (banning through-traffic); low traffic areas in St Peter's and Clerkenwell wards, linked to cycleway (Q2); cycleway between Camden Town and Tottenham, via Finsbury Park (with TfL); Liveable Neighbourhood for Farringdon/St John's Street area
- 147 Council EVCP's (**Electric Vehicle Charging Points**) now installed, plus 5 on TfL road network, with a further 28 to be installed by the end of 2019, bringing the total to 180.

Waste and Recycling

- Along with the majority of NLWA boroughs, Islington's **recycling rate** fell slightly from 29.5% in 17/18 to 29.3% in 18/19. Of the 12 Inner-London Boroughs, Islington's rate last year was the fifth highest.
- Our 18/19 '**residual (non-recycled) waste per household**' figure of 363kg is at an historically low level and one of the very lowest across London.
- Service implementation of the '**village principal**', with doorstep collection dates for refuse and recycling changed across the borough for improved efficiency through neighbourhood working. This has led in-part to improved resident satisfaction at 78%.
- Substantial and consistent reduction in reported **missed collections**, with 18/19 monthly average at 324 compared to 17/18 figure of 550. Improvements supported by new fleet vehicles and targeted use of performance data.
- The recycling team won the **2019 Recycling Team of the Year** at the annual MRW National Recycling Awards for delivering through collaboration across departments in the Council.
- New Islington Waste **Reduction and Recycling Plan 2018-2022** currently being agreed with GLA and containing new commitments and targets

SES Cleansing Operational Performance

- The **remodeled Street Cleansing** service has been in place since June 2018 and has delivered noticeable improvements in the borough's cleanliness - rating in the top 3 grades (A,B+,B) moved from 94% to 97%.
- Independent '**Keep Britain Tidy**' **survey data** also shows a comparable improvement across all PIs for litter, detritus, graffiti and fly-posting
- Continued **service transformation** through improved technology. New systems for digitally managing frontline staff on their rounds have been introduced across the year.
- Our service remodel won the **Outstanding Service Delivery award** at the annual Keep Britain Tidy awards as well as short-listings for a number of other awards over the last 12 months.
- In 18/19, the number of **fly-tips** on the public highway removed within 24 hours of being reported held at 93%, maintaining the improved performance delivered in 17/18.
- Continuing improving trend in overall fly-tip numbers (all land types) with the figure for 18/19 at 1,434 compared to 2,588 in the previous year.

Parks and Cemeteries

- **Caledonian Clock Tower Project** opened in June with the new Heritage Centre and Tolpuddle Martyrs Cafe
- **Camden and Islington Parks for Health Project** was one of only 8 projects across the country to secure two-year 'Future Parks Accelerator Funding' to make our parks a public health asset for the 21st century
- **Gillespie Park** won Best Neighbourhood Park in the Horticultural Week Awards and also a Green Flag
- The newly refurbished **Milner Square** won Best Children's Play award in the National Street Design Awards and Astey's Row playground has also been transformed.
- Over 250 entries to **Islington in Bloom**
- New **Community plant nursery** established on Tufnell Park estate in partnership with the Octopus Network
- Completion of both **Trent Park extension**, creating 1,500 additional grave plots on a multi-denominational site, and of **New Mausolea installation** at Islington and St Pancras providing residents wider burial options.
- **iCo Memorials** – 30% growth achieved in 18/19 providing additional income, enabling the service to self-fund major projects.
- **ICCM Charter Awards** - Gold Standard for Crematorium and Silver Standard for Burials.